My Professional Development

A Case Study

► **Process Improved:** Advertising and locating campus learning opportunities

► **Unit (s):** Office of Human Resource Development

► **Customers of the Process and Their Needs:** All campus faculty and staff who need to find the most timely and appropriate learning and professional development opportunities

► **Problem/Opportunity Statement:**

1. On-campus learning providers typically maintain their own course listings on the web
2. Connecting faculty and staff with the vast array of on-campus learning

► **Changes Made:** Working with the CCPD&T (Coordinating Committee on Professional Development and Training), a longstanding group, OQI and DoIT, OHRD orchestrated a needs review of staff learning needs and training units’ requirements to help design the MPD system

► **Results:** A one-stop portal for campus learning providers to display their courses and for individual users to set up a profile for wanted courses

► **Lessons Learned:** Building collaboration and managing expectations with a veteran group; value of OHRD leadership; leave vendors time to populate database; increase focus on online resources

► **Next Steps:** Full integration with My UW Madison

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