Enhanced Project Management through Campus Collaboration

Showcase “Best Practice”

► **Process Improved:** The use of project management practices can substantially enhance the success of campus projects. UW-Madison project managers collaborated during this past year to share expertise, tools, and practices. If you are a project manager or a project team member, you will find tools, templates, and resources to replenish your project management toolkit. For additional information and an opportunity to network with campus project managers, plan to attend the concurrent session entitled, “Defining and Launching Your Project Using Project Charters.”

► **Unit(s):** Process Improvement, Division of Information Technology
  Project Administration Center, Facilities Planning & Management
  Office of the Registrar, Enrollment Management
  Executive Education, School of Business
  Office of Quality Improvement

► **Customers of the Process and Their Needs:** The customers of the units who collaborated in sharing these best practices represent all UW-Madison divisions and departments.

► **Problem/Opportunity Statement:** Projects done in a high level of capability result in:
  - Significantly improved return on investment
  - Reduced cost and schedule variances
  - Reduced cost of doing business
  - Retention of the best project managers by reducing frustration and by preventing burnout

► **Changes Made:** Collaborating units shared their practices and resources for conceptualizing, initiating, planning, executing and controlling, and closing projects. Project management web sites were linked to each other to allow sharing of best practices among units and across campus.

► **Results/Lessons Learned:** Industry standards for project management practices are applicable to any projects we undertake. It is beneficial to all parties engaged in project management activities to share knowledge, practices and tools to improve project management and the outcomes of projects.
► **Next Steps:** Continue collaboration by sharing improvements to project management resources, training opportunities, and mentoring.

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